

# LRS Connect & Connect Spot



- Quick and Easy Entry
- Custom Messages
- Unlimited Access
- Countdown Timer
- Simple Quick-Tap Interface
- Track and Compare Performance
- Status Indicators
- Completely Unlimited
- Record Actionable Data
- Flexible Engagement

This solution is great for use in automotive, distribution, education, entertainment, fitness and hygiene, grocery supermarkets, healthcare & the NHS, hotels, manufacturing, professional offices, resellers, restaurants for casual, fast casual or fast food, retail, travel and warehousing

## The most flexible and simplest communications solutions available

LRS Connect is an online portal that enables users to manage guest engagement and staff communication. Organizing both guests and staff into different lists that represent your business and customer engagement processes, LRS Connect utilises both SMS text and on-site paging to keep everyone in synchronisation to ensure your business runs effectively and smoothly.



### Simple Communication

Leaving Guests or Staff waiting for answers is not a good idea. Send SMS text and LRS pager messaging with just the tap of a button. LRS Connect will ensure that your operations run smoothly.



### Multi-Channel Engagement

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.



### Set & Meet Performance Goals

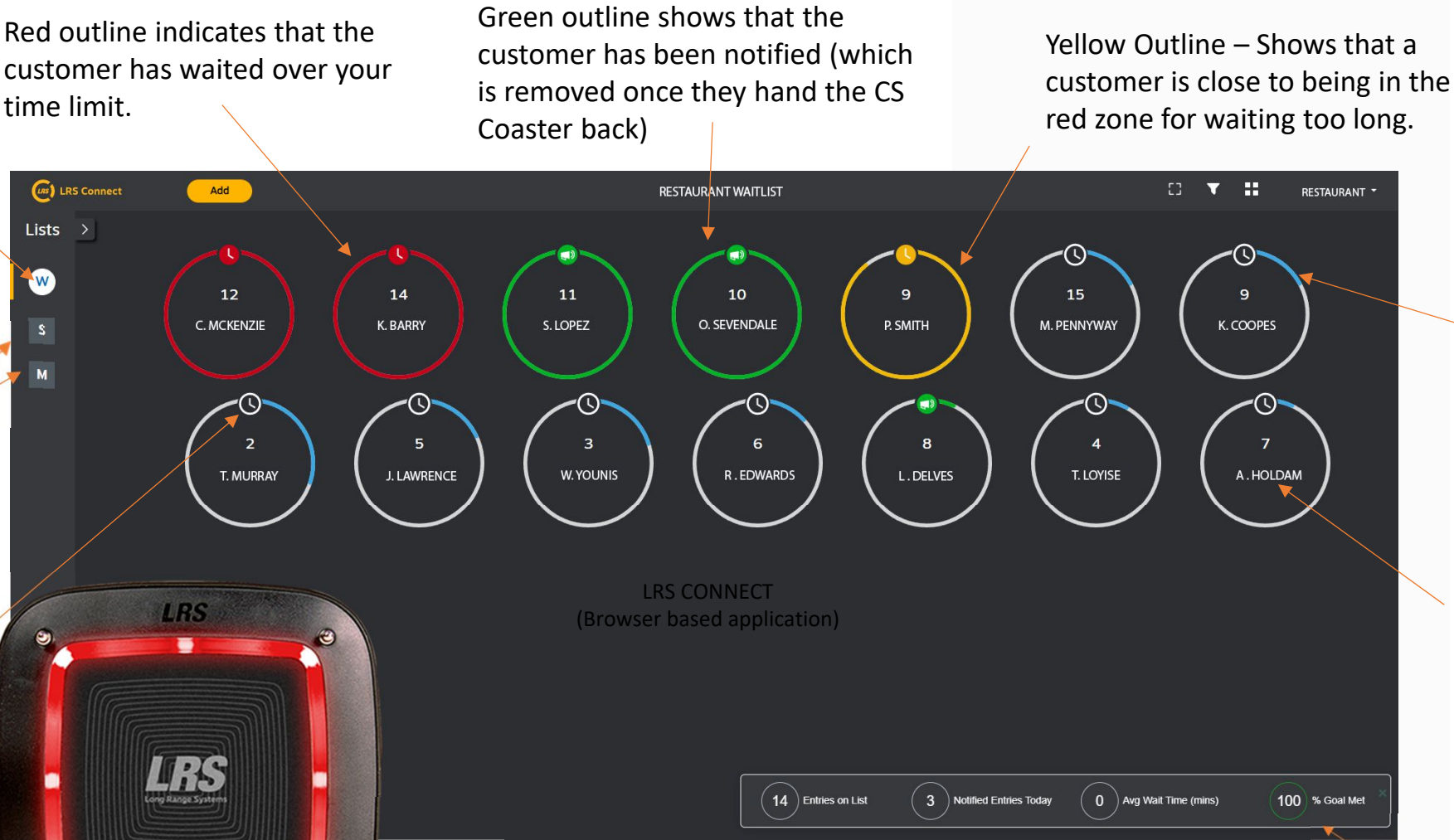
Use the LRS Connect operations screen performance dashboard. Understand interactions between guests & staff. Review traffic on-premise with reporting including CSV exported data.



**Contact Information**  
01782 537000

# LRS Connect – How it works

Restaurant example:



Waiting list for customers waiting to for a table or a food order for collection.

Staff management section for staff paging. (square icons are staff lists)

Once the table/food order is ready. Staff simply tap notify on LRS Connect and that will recall the customer immediately.

Red outline indicates that the customer has waited over your time limit.

Green outline shows that the customer has been notified (which is removed once they hand the CS Coaster back)

Yellow Outline – Shows that a customer is close to being in the red zone for waiting too long.

The blue outline indicates it had just been entered.

The name of the customers waiting for a table or food collection.

The coaster pager will flash and vibrate once notified.

Real time statistics of the working day.

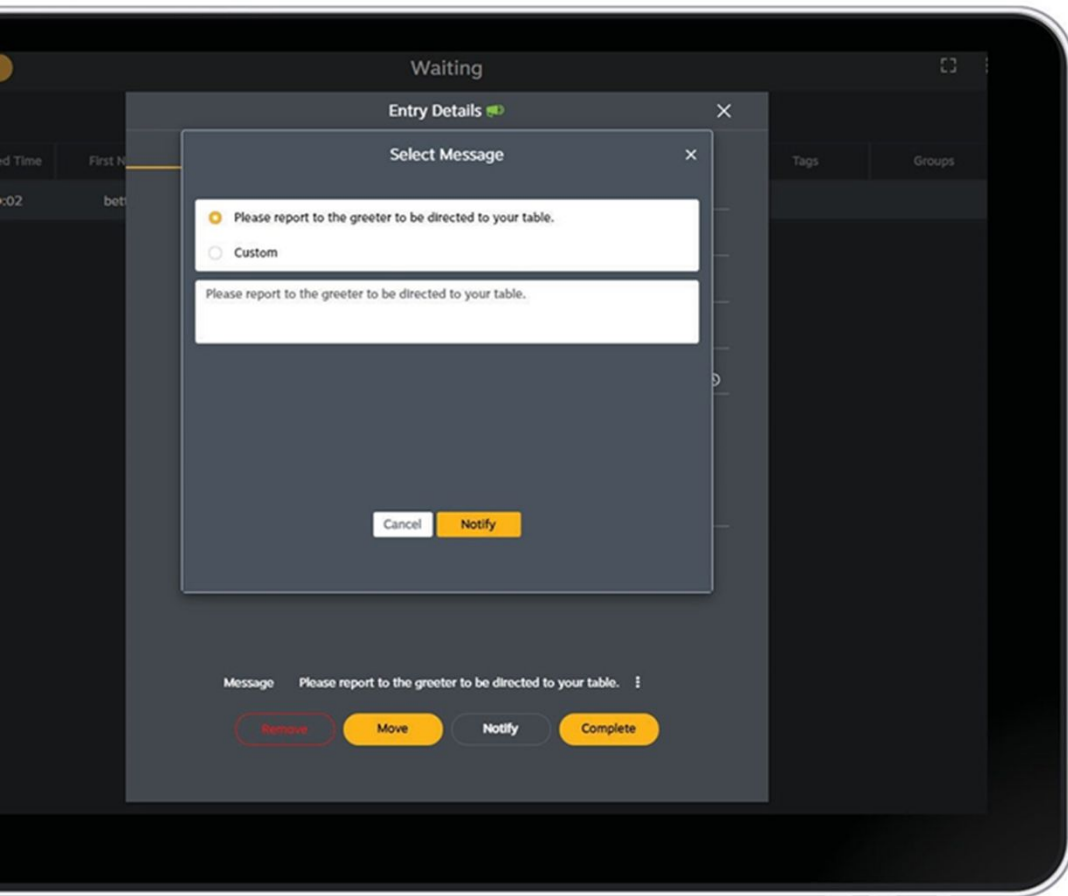
EXCEL

| User Name             |                   |                  |                  |            |           |             |       |        |       |        |          |            |  |
|-----------------------|-------------------|------------------|------------------|------------|-----------|-------------|-------|--------|-------|--------|----------|------------|--|
| User Name             | Visitor Name      | Paged At         | Start At         | Party Size | Contact   | Quoted time | Tags  | Groups | Notes | Source | Location | New Field  |  |
| Phill Smith (support) | Tony McKenzie     | 23/04/2021 12:02 | 23/04/2021 12:02 | 2          | *****6000 | 1:01 PM     |       |        |       | Manual |          | 04/23/2021 |  |
| Phill Smith (support) | James Smith       | 23/04/2021 12:21 | 23/04/2021 12:21 | 1          | *****6306 | 1:22 PM     | Table |        |       | Manual |          | 04/23/2021 |  |
| Phill Smith (support) | Jamie Jones       |                  | 23/04/2021 12:37 | 1          | 3         | 1:37 PM     | Table |        |       | Manual |          | 04/23/2021 |  |
| Phill Smith (support) | Tony McKenzie     | 26/04/2021 11:21 | 26/04/2021 11:17 | 3          | *****6000 | 11:30 AM    |       |        |       | Manual |          | 04/26/2021 |  |
| Phill Smith (support) | Penny             |                  | 26/04/2021 11:33 | 3          | 1         | 11:40 AM    |       |        |       | Manual |          | 04/26/2021 |  |
|                       | chelsey mckensie  |                  | 26/04/2021 12:05 | 2          | *****3054 | 12:06 PM    | Table |        |       | Manual |          | 04/26/2021 |  |
| Phill Smith (support) | chelsey mckensie  | 26/04/2021 12:06 | 26/04/2021 12:06 | 2          | *****3054 | 12:12 PM    |       |        |       | Manual |          |            |  |
| Phill Smith (support) | levi mckenzie     | 27/04/2021 10:09 | 27/04/2021 10:08 | 1          | *****6306 | 10:08 AM    |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Levi McKenzie     |                  | 27/04/2021 10:15 | 1          | 1         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Levi McKenzie     | 27/04/2021 10:17 | 27/04/2021 10:17 | 1          | *****6306 | 10:18 AM    |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Andy James        |                  | 27/04/2021 10:18 | 1          | 2         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Jimi Hendrix      |                  | 27/04/2021 10:19 | 1          | 3         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Bob Dylan         |                  | 27/04/2021 10:20 | 1          | 4         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Vinnie Aplice     |                  | 27/04/2021 10:21 | 1          | 5         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | James Hetfield    |                  | 27/04/2021 10:22 | 1          | 6         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Gary Moore        |                  | 27/04/2021 10:22 | 1          | 7         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Chuck Schuldiner  |                  | 27/04/2021 10:24 | 1          | 8         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Alexi Laiho       |                  | 27/04/2021 10:25 | 1          | 9         | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Ritchie Blackmore |                  | 27/04/2021 10:25 | 1          | 10        | 10:25 AM    |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Ritchie Blackmore |                  | 27/04/2021 10:26 | 1          | 10        | 5:30 PM     |       |        |       | Manual |          | 04/27/2021 |  |
| Phill Smith (support) | Christopher Amott |                  | 27/04/2021 10:29 | 1          | 11        | 5:30 PM     |       |        |       | Manual |          |            |  |
| Phill Smith (support) | Vivian Campbell   |                  | 27/04/2021 10:33 | 1          | 12        | 5:30 PM     |       |        |       | Manual |          |            |  |
| Phill Smith (support) | Marty Friedman    |                  | 27/04/2021 10:35 | 1          | 13        | 5:30 PM     |       |        |       | Manual |          |            |  |
| Phill Smith (support) | Jason Becker      |                  | 27/04/2021 10:36 | 1          | 14        | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Jason Becker      |                  | 27/04/2021 10:55 | 1          | 14        | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Vinnie Aplice     |                  | 27/04/2021 11:00 | 1          | 5         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | James Hetfield    |                  | 27/04/2021 11:00 | 1          | 6         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Vivian Campbell   |                  | 27/04/2021 11:01 | 1          | 12        | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Christopher Amott |                  | 27/04/2021 11:01 | 1          | 11        | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Andy James        |                  | 27/04/2021 11:02 | 1          | 2         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Chuck Schuldiner  |                  | 27/04/2021 11:02 | 1          | 8         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Bob Dylan         |                  | 27/04/2021 11:03 | 1          | 4         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Jimi Hendrix      |                  | 27/04/2021 11:03 | 1          | 3         | 5:30 PM     |       |        |       | Manual |          |            |  |
|                       | Levi McKenzie     |                  | 27/04/2021 11:04 | 1          | 1         | 5:30 PM     |       |        |       | Manual |          |            |  |

Monitor operations with an on-screen performance dashboard.  
Understand guest and staff interactions, review traffic  
behaviour and efficiency, analyse reporting data, and export  
data.

| Waiting                            |                  |                     |                     |            |           |             |            |        |       |        |          |  |  |
|------------------------------------|------------------|---------------------|---------------------|------------|-----------|-------------|------------|--------|-------|--------|----------|--|--|
| Advance Session Report             |                  |                     |                     |            |           |             |            |        |       |        |          |  |  |
| ONLINE                             |                  |                     |                     |            |           |             |            |        |       |        |          |  |  |
| Date Range 04/01/2021 - 04/30/2021 |                  |                     |                     |            |           |             |            |        |       |        |          |  |  |
| User Name                          | Visitor Name     | Paged At            | Start At            | Party Size | Contact   | Quoted time | Tags       | Groups | Notes | Source | Location |  |  |
| Phill Smith (support)              | James Smith      |                     | 13-04-2021 10:01 am | 1          | 45        | 10:01 am    |            |        |       | Manual |          |  |  |
|                                    | Jamie Jones      |                     | 13-04-2021 10:01 am | 1          | 3         | 10:01 am    |            |        |       | Manual |          |  |  |
|                                    | Bobby Dazzler    |                     | 13-04-2021 10:12 am | 1          | 15        | 10:15 am    | Table      |        |       | Manual |          |  |  |
| Phill Smith (support)              | phil smith       | 28-04-2021 11:13 am | 28-04-2021 11:12 am | 2          | *****3466 | 11:20 am    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | chelsey mckenzie |                     | 28-04-2021 11:25 am | 2          | 4         | 11:28 am    | Booth      |        |       | Manual |          |  |  |
| Phill Smith (support)              | phil             |                     | 28-04-2021 12:20 pm | 2          | 1         | 00:30 pm    | Bar        |        |       | Manual |          |  |  |
| Phill Smith (support)              | Test.2           |                     | 28-04-2021 12:21 pm | 3          | 2         | 00:26 pm    | Table      |        |       | Manual |          |  |  |
| Phill Smith (support)              | Test.3           |                     | 28-04-2021 12:22 pm | 3          | 3         | 00:27 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.4           |                     | 28-04-2021 12:22 pm | 2          | 4         | 00:27 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | Test.5           |                     | 28-04-2021 12:23 pm | 3          | 5         | 00:23 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.6           |                     | 28-04-2021 12:23 pm | 3          | 6         | 00:26 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.7           |                     | 28-04-2021 12:24 pm | 2          | 7         | 00:37 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.8           |                     | 28-04-2021 12:24 pm | 5          | 8         | 00:24 pm    |            |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.9           |                     | 28-04-2021 12:24 pm | 2          | 9         | 00:47 pm    | Bar, Patio |        |       | Manual |          |  |  |
| Phill Smith (support)              | test.10          |                     | 28-04-2021 12:25 pm | 5          | 10        | 00:33 pm    |            |        |       | Manual |          |  |  |
|                                    | Tony             |                     | 28-04-2021 13:00 pm | 3          | *****6000 | 01:04 pm    | Table      |        |       | Manual |          |  |  |

Data can be exported as a excel  
document or viewed Online from  
anywhere on any device



# Connect Spot

Customers can scan the connect spot QR code that can notify staff that they have arrived, adding them to the waitlist.

An easy-to-use integrated back of house platform alerts your staff and shares the information provided by your customers. LRS Connect makes it easy to get started and train your team. We never share or sell your or your customers data.

QR codes are great for acknowledgment of a customer, guest or patients location. By placing a QR Code in certain bays/waiting areas, customers can scan them to alert staff that they have arrived and are waiting in that area.



## LRS Connect Spot QR Codes

Long Range Systems UK Ltd



ConnectSpot is an easy to use solution that creates a contactless safe service.

Engage guests, customers and staff in the most convenient way. LRS Connect supports SMS text, pagers, QR codes, personal mobile devices, call buttons. LRS Connect is the premiere on-site communications platform.



## Create an invisible queue

Keep customers and staff social distanced at all times



Connect spot IS NOT an app. Customers will not need to download anything in order for it to work. Once scanned connect spot takes the user to a customised landing page via their browser.

Connect Spots can be configured to handle a variety of customer engagements from an automated request for service, to adding themselves to a waitlist, to filling out a form for additional information, to redirects to specific web sites. Fully configurable.