



# **Grow your business with Table Tracker**

Fast Casual restaurants understand the importance of delivering food quickly. Table Tracker helps restaurants deliver a better guest experience and operate more efficiently.



### **Faster Food Delivery**

Provide the experience customers demand. Faster food delivery means warmer food and worry-free guests.



### **Enhanced Productivity**

Give your employees the tools they need to succeed. Be smarter about scheduling and use your team's time more efficiently



#### **Analytics & Reporting**

Measure delivery times to identify pain points and improve your operation and performance.





"It's the best investment I've made this year."

Johnny Carrabba | Owner & Founder The Original Carrabba's & Mia's

Johnny Carrabba built his success in the restaurant business by focusing on two things: delicious food & great service. Unfortunately, food runners at Mia's were spending too much time looking for guests and shouting names, both of which disrupted the customer experience. That's when Mia's turned to Table Tracker. Today, food is delivered faster, the atmosphere is noticeably quieter and staff can manage their time more efficiently. Above all else, Table Tracker has Mia's reach its most important goal — providing a great experience for guests.



## Here's how it works



**1. Order**A Tracker is given to customers when they order.



**2. Locate**The tracker reads tags on the customer's table and broadcasts its location.



**3. Deliver**Food runners reference
Order View to identify
a guest's location and
deliver food.



**4. Analyze**Managers can use Table
Tracker app or LRS Connect
to view performance
reports.

# **Service & Support**

Our team of experts is here to make sure you get the most out of your system. From installation to operational support — we've got your back.





### **Reporting & Analytics**

Our advanced reporting tool LRS
Connect allows restaurants to view
historical and comparative performance
across locations. Customers also have
access to our API for integration with
existing systems.



## **Extended Warranty**

Our extended warranty covers all Table Tracker hardware for up to three years after purchase date. Covered equipment includes Trackers, Tracker Docks, Gateways, Repeaters, and iPad Accessories.



### **Customer Support**

Table Tracker customers will receive great phone support with priority response time. Our support representatives will work with you until an issue is resolved.







"Every fast-casual restaurant should have Table Tracker."

Michael Johnson | Regional Manager | Jason's Deli

At Jason's Deli, Table Tracker hasn't just made delivering food easier, its made it faster. The implementation has produced immediate improvement, reducing ticket times by a full minute. Instead of searching for guests, food runners know exactly where customers are sitting so they can deliver food immediately. Table Tracker also helps Jason's Deli collect important information about its food delivery times. Using Table Tracker's reporting tools, Jason's Deli store managers and corporate employees can identify trends and pinpoint opportunities for improvement.



# **Table Tracker Pro**

Be invisible. We'll install tags under your tables, out of sight.

Trackers. Broadcast location of guest.

Gateway. Wirelessly connects Trackers to an iPad

Mobile App. Displays status and location of guests

Under the table tags. Used under tables

Systems starting from just £3,995 depending on number of tables

Join the hundreds of restaurants already using Table Tracker to enhance their guest experience. 01782 537000 | info@table-tracker.co.uk

